

General Rate Sheet



Rates from April 2024

Personal Care	60 mins	45 mins	30 mins
Monday to Friday 6.30am to 6.30pm	£30.40	£23.95	£19.72
Monday to Friday 6.30pm to 10.30pm	£32.30	£24.45	£21.30
Saturday & Sunday 6.30am to 10.30pm	£32.30	£24.45	£21.30
Night Services			
Sleep in (10.00pm to 7.00am)	£175 - £195		
Awake Night (10.00pm to 7.00am)	£232 - £245		
Sitting/Companionship/Home Help (Services without personal care)	60 mins	2 hours plus/ hour	4 hours plus/ hour
All times of the day	£28.50	£27.10	£26.00
Sitting/Companionship/Home Help (Services without personal care)	45 mins	30 mins	
All times of the day	£22.90	£19.00	
Personal Care (Bank Holiday)	60 mins	45 mins	30 mins
All days and times of day	£34.20	£27.36	£23.94
Sitting/Companionship/Home Help (Services without personal care) BANK HOLIDAY	60 mins	2 hours plus/ hour	4 hours plus/ hour
All times of the day	£31.20	£29.37	£25.32
Sitting/Companionship/Home Help (Services without personal care) BANK HOLIDAY	45 mins	30 mins	
All times of the day	£25.43	£22.10	
Night Services (Bank Holiday)			
Sleep in (10.00pm to 7.00am)	£220 - £250		
Awake Night (10.00pm to 7.00am)	£255 - £285		
*Christmas & New Year Rates apply from 6pm on 24th Dec. to 6.30am on 27th Dec. and from 6pm 31st Dec to 12.00 1st Jan from 12.00 until 10.30pm Bank Holiday rate applies			

For personal care services, if more than one hour of care is required in a single visit then any additional time is charged at pro rate of the hourly rate e.g. 1.2 hours x hourly rate, 1.5 hours x hourly rate, etc. This does not apply to sitting and befriending where the hourly rate decreases with times 2 hours plus (see table)

All mileage travelled in a care assistants car, when taking a client out or running an errand is charged at 45p per mile.

CLI024a

PLEASE SEE OVERLEAF

Complex Care Maintenance Fee * £20.00 - £40.00 per 4 weeks

The rates set in the table above are not only for your care visits and your carer's pay it also allows for the following: writing and maintaining assessments; care plans; medication management; rostering and booking staff for care visits, arranging and conducting care reviews; contacting and meeting with other health and social care professionals; staff costs aside from wages (such as travel time, expenses, pension, etc.), personal protective equipment, training and staff supervision to ensure our staff are qualified and able to meet all your needs; and more. On average we expect this to work out to approximately an extra 2 hours per week.

If, over a 4-week period your care maintenance time exceeds an average of two hours we will inform you that we may need to charge an additional **Complex Care Maintenance Fee.**

What is this Fee?

It is an extra fee to ensure that your care is safe, effective and meets your needs.

It could be added if your medication and health needs are complex.

Medication management is taken very seriously and is highly legislated in the home care industry. The fee will only continue as long as required i.e. if the needs become less complex then the fee will be removed.

